

A man with glasses, wearing a light-colored short-sleeved shirt and khaki pants, is sitting in a wooden rocking chair on a porch. He is holding an open book and reading. A large, fluffy white dog is sitting on the porch next to him, looking towards the right. The background shows lush green trees and a wooden railing. The scene is bright and sunny.

LATITUDE[®]
Patient Management System

**Boston
Scientific**



LATITUDE® Patient Management System

- The LATITUDE Communicator collects information from your device in the convenience of your home.
- The Communicator can check your cardiac device in two ways:
 - Regularly scheduled follow-ups
 - Remote monitoring between follow-ups as determined by your doctor
- Your information is sent to a secure website that only your health care support team can view.
- Your doctor can access your information when needed.

Your implanted device needs to be checked regularly to review information that is stored in the device and to monitor settings to ensure that the device is programmed optimally to manage your heart conditions.

The LATITUDE Patient Management system offers you and your family greater convenience, peace of mind, and the power to receive a higher standard of cardiac care.





Receiving the Technology that Is Right for You

There are three kinds of Communicators: touch screen wireless, push-button wireless, and wanded. The type of Communicator you will receive depends on the kind of cardiac device you have implanted.

The LATITUDE Patient Management system is easy to set up and use. A power cord and telephone landline are all you need to connect.

It is recommended that your LATITUDE Communicator stay near your bedside. The Communicator captures data from your device, according to a schedule set by your doctor, and sends the data through your regular landline phone to a secure website where only your health care support team can view your information.



The touch screen wireless Communicator

The monitoring of your heart health and specific device information will be done automatically according to a schedule set by your doctor.



The push-button wireless Communicator

The monitoring of your heart health and specific device information will be done automatically according to a schedule set by your doctor.



The wanded Communicator

The wanded Communicator is easy to use. The blinking action button will remind you when it's time to transmit your information according to a schedule set by your doctor.

Simply hold the wand over your device; then push the blue interrogate button to transmit your information. On average, it takes 10–15 seconds to complete, but may take more time if additional information is needed.

No matter which kind of Communicator you receive, you won't feel a thing when the device is being checked.

Rest assured that the Communicator only reads information from your device. It cannot change your device settings, so don't worry about pushing the wrong buttons.

Your Communicator will be shipped to your home via Federal Express in a brown Boston Scientific box



Please set up your Communicator as soon as you receive it so your clinic can immediately begin monitoring your heart health and specific device information.



Inside the box you will find:

- Your Communicator
- Phone cord
- Power supply
- Video setup guide
- Illustrated one-page instruction guide
- Patient manual

Set up is simple:

- The LATITUDE Communicator plugs into your regular phone landline and power outlet.
- After plugging it in, your Communicator will guide you through the set-up process.

Your Communicator has an Action button that blinks if you need to interact with the Communicator

If the Action button is blinking white:

- *Wanded only:* for patients with a *wanded Communicator*, a blinking white light may indicate that your device interrogation is due. Please press the button, place the wand over your device, and follow the directions to complete your interrogation.
- *Wireless only:* for patients with a *Wireless Communicator*, a blinking white light may indicate that your device interrogation is incomplete. Please press the button and follow the directions to complete your device interrogation.
- *Health questions:* If the white light is blinking at 9:00 AM on Monday morning or within 10 minutes of using the LATITUDE heart failure management weight scale or blood pressure monitor, this indicates that it is time to answer your health questions. The health questions are not enabled for every patient. If you are unsure, ask your health care support team whether this function has been prescribed for you.



If the Action button is blinking yellow or red:

- A blinking yellow or red light indicates some type of communication problem between the Communicator and the server. Please press the light and respond to the message. For example, a blinking red light may indicate that the Communicator identified a potential change in your implanted device that your doctor asked to be alerted to.
- Please call Boston Scientific Patient Services at 1.866.484.3268 and report the error code on the screen.

If you are ever unsure what to do when the Action button is blinking, please call Boston Scientific Patient Services at 1.866.484.3268 for assistance.

LATITUDE® Patient Support

If you or your family has questions regarding:

- Set up / operation
- Other LATITUDE-related topics

The Boston Scientific Patient Services hotline is available to you by dialing 1.866.484.3268. This live, dedicated, multi lingual service is available to you at no additional charge.

LATITUDE® Patient Management System from Boston Scientific CRM

The LATITUDE Patient Management system is used to remotely communicate with a compatible pulse generator device from Boston Scientific CRM and send data to a central database. The LATITUDE system is contraindicated for use with any pulse generator other than a device from Boston Scientific CRM.

The LATITUDE system is designed to tell your doctor within 24 hours if alert conditions are detected by the Communicator. Alert notifications are based on clinician configured alert settings. However, alert notification cannot occur if:

- The Communicator is unplugged or is not able to connect to the LATITUDE system through an active phone line.
- Your device and the Communicator cannot establish and complete a communication session. This session must be initiated by you if you have a device that uses inductive telemetry (Communicator that has a wand).
- The Communicator becomes damaged or it malfunctions.
- The patient is not compliant with prescribed use or is not using the LATITUDE system as described in the patient manual.

Up to two weeks may go by before the LATITUDE system detects the events mentioned above, and additional time may be required for clinic notification and resolution of the condition.

Alert notifications are not intended to be used as the sole basis for making decisions about patient medical care. Alerts can be verified by reviewing supporting diagnostic information stored in the implanted device and viewing information on the LATITUDE clinician website.

The wanded and wireless Communicator uses a radio frequency (RF) communication system to communicate with an optional weight scale and blood pressure monitor. This communication can be disrupted by electromagnetic interference. Avoid placing your Communicator next to or in the immediate vicinity of other wireless products and sources of electromagnetic energy. The wireless Communicator uses RF to also send and receive signals from the implanted device (RF enabled devices only). Using the blue Interrogate button more than as prompted by your Communicator or as instructed by your physician may lead to a decrease in the battery life of your implanted device. Your communicator is designed to be used in the continental US, Alaska, Hawaii, and Puerto Rico. These devices are available by prescription only.

(Rev.K)



Cardiac Rhythm Management

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