Ureteral Stent Tracker
A digital solution to track stent placements designed to reduce the risk of forgotten stents

What is the Ureteral Stent Tracker?
The Ureteral Stent Tracker, developed through a partnership between Boston Scientific and Visible Health, is a digital solution to record and monitor ureteral stent placements. It is designed to help reduce the risk of forgotten stents. Available as a mobile app or web portal, the HIPAA-compliant platform allows users to create a patient care plan when the stent is placed, enter in the extraction due date, and receive recurring email reminders about the status of stent placements.

What are the benefits of the Ureteral Stent Tracker?
• Studies show that 13% of ureteral stents are forgotten (that is, removed later than six months)\(^1\), and that, at six months, 76% of stents are encrusted.\(^2\) Encrustation leads to higher risk of infection and obstruction, and results in an average of 2 surgical procedures for stent removal.\(^2,3\)
• Using a digital tracking solution reduces forgotten stents from 13% to 1%.\(^1\) The Ureteral Stent Tracker is designed to reduce human error and increase efficiency of tracking stents, and to minimize complications due to forgotten, encrusted stents.

How does Visible Health secure patient health information (PHI) for the Ureteral Stent Tracker?
• The Visible Health platform has been designed around compliance and is designed to meet the requirements of the Health and Human Services HIPAA Security Standards.
• IT Operations access to systems with PHI is closely managed and is on an “as needed basis” for system upgrades and maintenance.
• Within the application, users are limited to viewing PHI that they either create or that is shared with them within their organization.
• Visible Health uses Amazon Web Services (AWS), which mandates strict rules on HIPAA-compliant systems design for data storage and management.
• You may access Visible Health’s policies at www.visiblehealth.com/compliance or email compliance@visiblehealth.com to request specific information.
Does the mobile app have offline capabilities? Is any information stored locally on the device?

Yes, the mobile app does have offline capabilities in case your device is disconnected from the internet. When in offline mode, the data is stored locally and encrypted.

Has Visible Health conducted a formal security risk assessment?

Yes, Visible Health has conducted a security risk assessment as outlined in the Health and Human Services Security Risk Assessment tool. For details, please email compliance@visiblehealth.com.

You may access Visible Health’s HIPAA compliance policies at www.visiblehealth.com/compliance or email compliance@visiblehealth.com to request specific information. For technical support, please contact support@visiblehealth.com.

References: