

SpaceOAR Reimbursement Support Hotline

Phone: 1-844-284-2462 Fax: 1-855-630-9582 Email: reimbursement@SpaceOARsupport.com

The SpaceOAR Reimbursement Support Hotline is available to support your coding, coverage and reimbursement needs when scheduling the SpaceOAR procedure for your patients. The team of experts are here to assist with the following:

Patient Benefit and Medical Coverage Verification

- Eligibility
- o Benefit / Coverage Status
- Out-of-pocket Responsibility (co-insurance and deductible amounts)
- o Payer Coverage Policy (including any negative coverage policies or restrictions)

Pre Determination and Appeals Support

- The SpaceOAR Reimbursement Support Hotline will obtain predetermination and manage all follow up communication with the payer on behalf of the practice.
- o If appeal support is required, the SpaceOAR Reimbursement Support Hotline will submit the request to the payer for an expedited review. An expedited review with the payer may take up to 72 hours.

Please note: this coding information may include codes for procedures for which Boston Scientific currently offers no cleared or approved products. In those instances, such codes have been included solely in the interest of providing users with comprehensive coding information and are not intended to promote the use of any Boston Scientific products for which they are not cleared or approved. The Health Care Provider (HCP) is solely responsible for selecting the site of service and treatment modalities appropriate for the patient based on medically appropriate needs of that patient and the independent medical judgement of the HCP.

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Sequestration Disclaimer

Rates referenced in these guides do not reflect Sequestration, automatic reductions in federal spending that will result in a 2% across-the-board reduction to ALL Medicare rates as of January 1, 2019.

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