

EverCare Service Program

LABSYSTEM™ PRO EP Recording System



Technical Assistance Center

1-800-949-6708

DON'T LET TECHNOLOGY OUT PACE YOUR EP RECORDING SYSTEM INVESTMENT.

Our **ExpertCare** Service Program is designed to provide you with continued confidence in Boston Scientific products, customer support and services. Our service team has the expertise that comes from years of collaboration with our customers to better support your goals and capital investments. The Boston Scientific Technical Service Center is available 24 hours a day, 7 days a week, 365 days a year to support your commitment to patient care.

The LABSYSTEM™ PRO **EverCare** Service Program offers premium service and Technology Assurance. Pricing includes one (1) commercially available capital CPU hardware upgrade and one (1) commercially available software upgrade to the LABSYSTEM PRO EP Recording System. In addition, this service agreement combines 100% coverage on parts and labor charges, software updates, one preventative maintenance per year, scheduling priority on repairs, and access to our Technical Call Center.*

LABSYSTEM™ PRO *EverCare*

DETAILS	BENEFITS
Technology Assurance - One CPU hardware upgrade and one software upgrade to the LS PRO EP Recording System*	Ensures access to the hardware and software that will keep your system up to date
Software updates	Latest updates available keeps you up to date
24-hour access to technicians via phone	First line of help for improved uptime
One preventative maintenance visit per year	Trained engineers provide in-depth analysis to keep system at peak performance
Unlimited Service repair visits	Peace of Mind, increased productivity
Manufacturer-approved replacement parts	Reliability, compatibility and improved life-span
48-hour in-person response time	Increased up-time and experts available on-site when needed
100% coverage on labor and travel for on-site support	Predictable spending
Priority designation	Units prioritized ahead of those without a service agreement
One system relocation service	Predictable spending for future moves

ExpertCare Call Center 24 hours a day,
7 days a week, 365 days per year.*

*See LABSYSTEM PRO *EverCare* Service Agreement Contract for a complete list of terms and conditions.

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