

Total Scope's Nashville Facility Earns ISO 13485 Certification

*Achieving certification represents Total
Scope's commitment to quality systems*

Total Scope, Inc. (TSI), an independent service organization offering endoscope repair services, achieved ISO 13485 certification of its facility located in Nashville, Tennessee in March 2018. TSI purchased the Nashville facility in 2017, which had been an ISO facility under its previous owner. TSI's facility located outside of Philadelphia, Pennsylvania has been ISO 13485 certified since 2000. Total Scope is ISO 13485 certified specifically for the repair of medical instrumentation, including flexible endoscopes.

What is ISO?

The International Organization for Standardization is an independent, non-governmental organization with a membership of 161 national standards bodies. ISO 13485 includes service of medical devices in its scope.

The standard establishes the requirements for a quality management system, and certification requires a company to demonstrate its quality management processes and ensures best practices.



Why ISO Certification Matters

For healthcare providers seeking an alternative to OEM repair and maintenance, ISO 13485 certification demonstrates a company's commitment to quality and adherence to quality system policies and procedures. In order to become ISO 13485 certified, a company has to meet stated quality requirements in a range of vital areas, including:

- Handling and delivery,
- Internal quality audits,
- Employee training, and more.

Total Scope, Inc. regularly subjects product samples to rigorous, independent testing to ensure that they comply with stringent standards for safety, product performance or reliability.

To achieve this milestone, Total Scope, Inc. demonstrated that its activities conform to the ISO standard.

TSI Selected by Boston Scientific as Solutions Partner

In June 2017, Boston Scientific chose TSI as a Solutions partner and entered into an agreement with TSI to offer its customers an alternative to OEM scope repair services. The co-exclusive agreement allows Boston Scientific to offer Total Scope's scope repair services and certified pre-owned scopes and equipment to hospital and ambulatory surgical center customers.

About Total Scope

Total Scope is an independent, third-party company that provides an important alternative to endoscopy labs that are looking for the quality of the OEM repair experience with the customer service, flexibility, and turnaround time of a company focused solely on repairs. Total Scope provides:

- **Quality:** ISO 13485 certified facilities
- **Financial Value:** Transparent pricing, no overages
- **Rapid Turnaround Time:** Same day service and Saturday repairs
- **Reputation:** Over 19 years of experience, honors OEM warranty
- **National Presence:** Direct repair facility, nationwide coverage
- **Customer Service:** Customer education, 24/7 web portal and live support

About ADVANTICS™ Innovative Healthcare Solutions

Boston Scientific's ADVANTICS solutions are tailored to accelerate change and sustain cost, quality and growth transformation.



Total Scope, Inc.
The Leader in Medical Device Repair

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