



# Help Lightning

Support in your pocket

**Secure and compliant enhanced video call support** with on-screen annotation and in-app sharing of media that's easy and intuitive with no set-up needed.

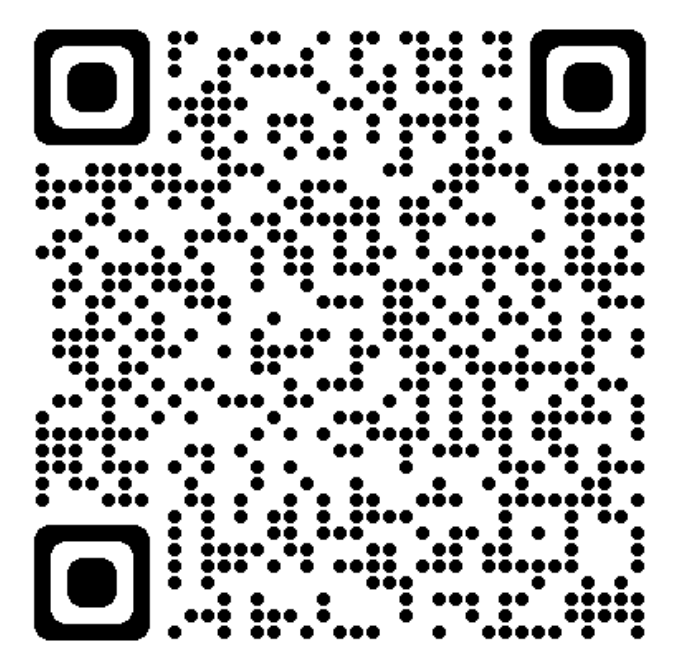
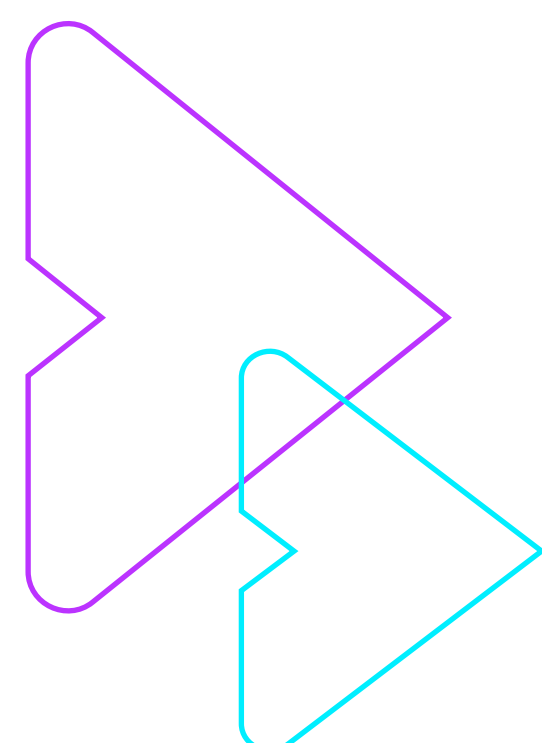
What does it require?



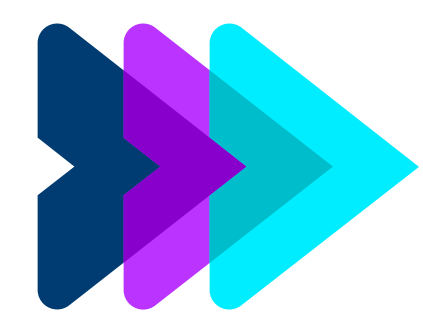
Which services does it support?



What are its advantages?



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## What does it require?

- ▶ QR code or 1-time-use link.
- ▶ For a better experience, Help Lightning app is recommended.



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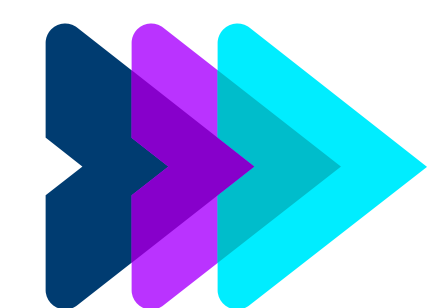


### Which services does it support?

- ▶ Case support.
- ▶ Remote preceptorship.
- ▶ Equipment set-up and troubleshooting.



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### What are its advantages?

- ▶ Easy to use, scan a QR code or click on a link and get access to it without any further action.
- ▶ App based solution that doesn't require any further installation.

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