



## The Intracept™ Procedure Patient Access Program

Once you and your doctor have decided that the Intracept™ Procedure is the best treatment to address your chronic low back pain, the next step is to obtain prior authorization from your insurance company. While the Intracept Procedure is covered by many insurance companies, prior authorization may still be necessary. The goal of our Patient Access Program is to assist you in navigating that process by:



Getting the necessary documents that must be submitted in an attempt to obtain approval for the Intracept Procedure.



Working directly with your insurance company to answer questions and request timely responses.



Educating insurance companies on the benefits and clinical significance of the Intracept Procedure.

## Obtaining Prior Authorization

Dealing with your insurance company can be confusing for people who are not used to it. That's why we help you through the entire process to make it easier:



**1.** You will sign a consent form allowing an Intracept Case Manager to obtain authorization



**2.** Your physician provides clinical documentation to submit to insurance



**3.** Your Case Manager sends you a summary of what to expect

## Managing Any Necessary Appeals

- If your insurance company does not approve the prior authorization request, we will assist in submitting appeal letters and additional materials to support medical necessity. If your insurance company provides approval, your procedure can be scheduled.
- If your insurance company does not approve the procedure after internal appeal(s), you may have the right to request an external review with an Independent Review Organization (IRO). Our team will assist you throughout this process.

Get additional information regarding the insurance authorization process and Patient Access program at [intracept.com](https://intracept.com).



**Indications for Use:** The Intracept™ Intraosseous Nerve Ablation System is indicated for patients who have had chronic low back pain for at least six months, who have tried conservative care for at least six months, and whose MRI shows features consistent with Modic changes – indicating damage at the vertebral endplates has led to inflammation. Not every patient who meets these criteria is a candidate for the Intracept Procedure, however – in fact, there are specific characteristics indicating a patient should not be considered for the procedure.

Contraindications include being pregnant, having weakened cardiac or pulmonary function, having an active implanted electronic medical device in the body (such as a pacemaker or defibrillator), being diagnosed with a systemic or local infection, or having an anatomy that could be damaged unintentionally while ablating the basivertebral nerve (based on your physicians' clinical review). The Intracept Procedure is also contraindicated in patients who are skeletally immature – which generally means individuals under the age of 18 are not candidates. There are also certain risks and precautions regarding the procedure which you should be aware of before proceeding. Talk with your doctor about what indicates, and contraindicates, certain patients for the Intracept Procedure – as well as the risks and precautions for the procedure. For complete indications for use, contraindications, warnings, precautions, and side effects visit [www.relevant.com/intracept/](https://www.relevant.com/intracept/).

**Caution:** U.S. Federal law restricts this device to sale by or on the order of a physician.

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**INTRACEPT™**  
Vertebrogenic Pain Relief