

**FIDELIS CARE APPEAL REQUEST FORM
FOR DENIAL OF SERVICES**

Mail to:
Fidelis Care Medical Appeals Unit
P.O. Box 1208
Amherst, NY 14226

Fax to: 1-718-393-6779

Today's date: _____

Deadline: If you want a Plan Appeal, you must ask for it on time. You have 60 days from the date of this notice to ask for a Plan Appeal. The last day to ask for a Plan Appeal about this decision is _____

Enrollee Information

Name: _____
Enrollee ID: _____
Address: _____
Home Phone: _____ **Cell Phone:** _____
Plan Reference Number: _____
Service being Denied: Intracept Procedure

I think the plan's decision is wrong because: _____

Check all that apply:

- ☐ I request a Fast Track Appeal because a delay could harm my health
- ☐ I enclosed additional documents for review during the appeal.
- ☐ I would like to give information in person
- ☐ I want someone to ask for a Plan Appeal for me:
- Have you authorized this person with Fidelis Care before? YES ☐ NO ☐
 - Do you want this person to act for you for all steps of the appeal or fair hearing about this decision? You can let us know if change your mind. ES ☐ NO ☐

Requester (person asking for me)

Name: _____ **E-mail:** _____

Address: _____

City: _____ **State:** _____ **Zip Code:** _____

Phone #: (_____) _____ **Fax #:** (_____) _____

Enrollee Signature: _____ **Date:** _____

Requester Signature: _____ **Date:** _____

If this form cannot be signed, the plan will follow up with the enrollee to confirm intent to app