



Dear Providers and Portal Coordinators,

Independence Blue Cross (IBX) recently announced that, effective December 1, 2025, they will no longer allow prior authorization or pre-determination reviews for procedures or services classified as investigational or experimental. Currently, IBX includes basivertebral nerve ablation (Intracept) in this category.

It remains essential that providers continue to demonstrate the medical necessity of Intracept for patients suffering from chronic vertebrogenic low back pain. Without demonstrating patient need, IBX is unlikely to consider developing a coverage policy.

During this time, we encourage you to continue entering medically necessary cases into the portal, and our Patient Access Team will submit these requests to IBX to highlight the ongoing demand for Intracept. If denied, our team will work with patients to inform them about options, including the possibility of appealing to their employer when applicable.

In addition, our payer team is actively collaborating with state associations and providers on advocacy initiatives. These efforts aim to strengthen our collective voice and underscore the importance of access to innovative treatments like Intracept. If you would like to be part of these efforts, please inform your Territory Manager.

Thank you for your continued partnership and dedication to patient care.

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View Boston Scientific Intracept Intraosseous Nerve Ablation System Indications, Safety, and Warnings at bostonscientific.com/intracept-indications