



Frequently Asked Questions about Advantage Point

Behavioral: a solution for Cognitive Behavioral Therapy (CBT) and Mental Health Screening

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What is Advantage Point Behavioral?*

Advantage Point Behavioral is a company who works with practices to offer virtual mental health assessments and screenings. They are licensed, contracted, and staffed in ALL 50 States (including Guam).

How does the process work?

1. Physicians can send a referral via email to referrals@advantagepointbehavioral.com or via fax at 844-583-5633 with the following information:

Practice Name

Physician Name

Practice Phone Number

Patient Demographics

Procedure Information: Please list CBT sessions and/or Mental Health screening

2. Patient registers on Advantage Point Behavioral website: <https://emr.advantagepointbehavioral.com/?price=chronic-pain>
3. For CBT the patient completes an intake form. For patients that need a mental health screening they complete an industry standard battery test online consisting of NIDA Quick Screen Chronic Pain Assessment, PHQ-9, and DASS 21
4. Patient schedules face to face virtual telehealth interview with therapist.
5. One appointment is complete, Advantage Point Behavioral will send the session notes to the provider's office

Is Advantage Point Behavioral contracted with insurance companies and will they bill the insurance or does the patient have to pay for this service?

They are in-network with the major private payers and will file the claims for services provided. There is a discounted cash price for non-covered, government, and regional carriers. They do accept Medicare Part B.

How will I know if my patient's services with Advantage Point are covered?

Each patient will be individually verified prior to their appointment to confirm in-network coverage, amount of deductible met, co-insurance, etc. Any patient responsibility will be confirmed by email and telephone at least 24 hours before their telehealth consultation. All other patients, such as those with Tricare or Medicaid, will be capped at a \$100 max out of pocket patient responsibility.

How long will it take Advantage Point Behavioral to complete the CBT or mental health screening if required by a patient's insurance?

Most mental health screenings can be completed in less than a week. CBT timelines would vary depending on the number of sessions requires by insurance (up to 2 weeks).

INTRACEPT™
Vertebrogenic Pain Relief

Where can physicians and patients go to for additional information?

Advantage Point Behavioral website is: <https://advantagepointbehavioral.com/>

If there are additional questions, please direct them to the Account Manager Pain Division, Alisha Armstrong, at 469-591-1119.

*Any cognitive behavioral therapy providers may be utilized, and Advantage Point does not have to be utilized for the Intracept procedure.

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