

A photograph of a man and a woman in professional attire sitting at a desk, looking at a laptop. The man is on the left, and the woman is on the right, smiling.

# Procedure Access Assistance

**Help for you when your employer excludes coverage for medically necessary procedures.**

**Who makes your coverage determination?**

Do you work for a large company? Most health plans offered by large employers are self-funded or self-insured. Meaning the employer has a contract with a health insurance company (insurer); the insurer administers the benefits of the contract and pays the medical claims from employer funds. Therefore, it is the employer who makes the decision to exclude certain services/procedures from coverage.

**What are your options?**

When the requested procedure is considered a benefit exclusion by your employer, you may be able to request a benefit exception from your employer. Your employer may have a specific process for requesting a benefit exception. A Boston Scientific Patient Procedure Access Specialist can help guide you through the process.

## **How do you get a copy of your benefits?**

Your employer's Human Resources Department or benefits website can provide you with a copy of your full benefit plan details or tell you how to obtain a copy. Often, the benefit plan details are located in a document called a Summary Plan Description (SPD) or Summary Benefit Plan (SBP).

## **How do I obtain assistance?**

If your employer has a benefit exclusion in their insurance plan for a penile implant and/or a male continence device, a Boston Scientific Patient Procedure Access Specialist can help guide you through the process to request a benefit exception.

**Please contact the Boston Scientific Patient Procedure Access Specialist at 855-284-1676 option #1.**

Your employer may have a specific process in place for requesting a benefit exception. Therefore, it is important for you to obtain a copy of your Summary Plan Description (SPD) or Summary Benefit Plan (SBP) to provide to the Patient Procedure Access Specialist as a first step.



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