

# Supporting Greater Return of Explanted Devices

The Heart Rhythm Society (HRS) Task Force on Device Performance Policies and Guidelines stated that knowledge, confidence, and trust in cardiac rhythm management devices can be strengthened through enhancing systems that increase the return of devices to the manufacturer. Boston Scientific CRM shares in this belief and supports the HRS-specified actions geared toward achieving the goal of greater device return to the manufacturer, including post-mortem device interrogation, explantation and return to the manufacturer.<sup>1</sup>

In this section of the report, Boston Scientific provides device return rate data with the goal of raising awareness and improving current device explant and return rates. Figure 2 on the following page depicts the percentage of devices reported to have been explanted and then returned to Boston Scientific for various product therapy types. Data are from 2000 through June 30, 2009.

## Help Us Provide You With More Complete Product Performance Data

### Reporting Adverse Events

The data in this report reflect Boston Scientific's understanding of product performance. We acknowledge that there is underreporting. If you have product performance observations to report, please contact your local Boston Scientific sales representative or Boston Scientific's Technical Services department at: *United States:* Phone 1.800.CARDIAC (1.800.227.3422) or 1.651.582.2698. *International:* Please refer to the back page of this report for local contact information.  
*E-mail:* crmevent@bsci.com

### Returning Products to Boston Scientific

Boston Scientific provides a Returned Products Kit (Model 6499) that includes proper forms, shipping/packaging (biohazard bags), and a prepaid shipping label. It can be ordered at no charge through Boston Scientific's Customer Service department at 1.800.CARDIAC (1.800.227.3422) or 1.651.582.2698, or you can order a Returned Products Kit online at [www.bostonscientific.com/ppr](http://www.bostonscientific.com/ppr).



<sup>1</sup> Carlson et al. Recommendations from the Heart Rhythm Society Task Force. Heart Rhythm. October 2006; 3(special issue):1251 — 1252.



\* Note: Percent return is only reported for each therapy type in years with more than 500 explants

Figure 2. Percentage of U.S. explanted devices as reported and returned to Boston Scientific CRM.