



Through a strategic partnership with Total Scope, Inc., Boston Scientific offers scope repair services from the leader in medical device repair.

Scope Repair Services

FROM TOTAL SCOPE, INC.

An Alternative to OEM Scope Repair Services

Scope Repair is offered as part of Boston Scientific's portfolio of services and solutions designed to address costs, operational efficiencies and patient care delivery.

Maintaining an inventory of endoscopes that are working properly and ready for use is critical to the functioning of the endoscopy suite, staff satisfaction and patient care. Healthcare providers have had limited options when it comes to scope repair services. Until now.

Total Scope, Inc., a leader in medical device repair, offers an alternative to OEM and local third-party repair companies.

ISO Certification

Total Scope, Inc., is a premier independent, third-party endoscope repair company since 1993.

Since 2000, Total Scope, Inc.'s Boothwyn facility has been certified to the quality standard ISO 13485 which is specific to medical devices for the service, repair and maintenance of medical instrumentation.

The Total Scope Difference

Streamlined and proactive approach

Industry leading repair turn times with 90% same-day repair turnaround

Fast and efficient communication with customers – 95% within two hours



What We Hear from Customers

“Our physicians are frustrated when scopes are gone for an extended period of time.”

“Too much time is being spent managing scope repair and it’s taking time away from patient care.”

“Repair costs are increasing annually.”

More Than Repair Services

Customer Service

- Live customer support and dedicated specialist for repair status
- Preventative maintenance programs included
- Pricing guarantee
- Free shipping to and from facility

Education

- Committed to educate and support the end-user
- Accredited course in proper scope care and handling included
- Access to technical white papers on relevant topics

Did you know that 85% of Total Scope repairs are due to misuse, abuse, or mishandling? Ensure your staff knows proper handling of scopes.

24/7 Visibility and Traceability

Use the web portal to:

- Initiate repairs
- Access account information and reports
- Track repair status in real time



Why Boston Scientific?

For more than three decades, Boston Scientific has partnered with leading healthcare providers to improve outcomes through minimally invasive devices. Today, as healthcare providers needs change, we are working collaboratively with our customers to help optimize patient care and manage costs through our services and solutions.

Total Scope contracts directly with healthcare providers to provide scope repair services.



Total Scope, Inc.
The Leader in Medical Device Repair

Total Scope, Inc.
17 Creek Parkway
Upper Chichester, PA 19061

Visit: www.totalscopeinc.com
Call: 800.471.2255

*All data and competitor information provided by Total Scope.
Total Scope is a woman-owned small business.

All trademarks are the property of their respective owners.

**Boston
Scientific**

Advancing science for life™

Boston Scientific Corporation
300 Boston Scientific Way
Marlborough, MA 01752
www.bostonscientific.com

©2017 Boston Scientific Corporation
or its affiliates. All rights reserved.

ENDO-476604-AA June 2017