

RE: Varithena Ordering Update

Dear Valued Customer,

As part of the continuing integration of the BTG/Biocompatibles Inc. businesses into Boston Scientific, we are now bringing Varithena into the Boston Scientific Customer Care and Accounts Receivables functions. This will help improve and streamline your ordering and service support interactions with the Boston Scientific Peripheral Interventions team.

What You Need to Know

Please review these new processes carefully and adjust your business procedures as appropriate.

Effective October 5, 2020:

- Varithena products currently invoiced by Biocompatibles Inc. will be transitioned into the Boston Scientific ordering and billing system.
- If you previously ordered Varithena through a Specialty Distributor (Cardinal Specialty, McKesson Specialty, McKesson Plasma & Biologics and AmerisourceBergen Specialty (ASD)), you will transition to placing orders directly through Boston Scientific.

*The Adverse Events and Complaints process will **not** change.*

What You Need to Do

- In preparation for October 5, 2020, customers should add Boston Scientific to their vendor master. Purchase orders placed on or after October 5, 2020 should be to Boston Scientific, not to Biocompatibles Inc. *Please use this table of product codes to update your information:*

Previous Product Code	New Product Code	Ordering Description
1234-0118-01	FP00019	Varithena Polidocanol Injectable Foam 1% (18 mL)
1234-FP00024	FP00024	Varithena Universal Admin Pack

- Review the “*Varithena Product Order Cut-off*” table below for when last orders must be submitted to BTG/Biocompatibles, Inc. BTG Customer Care will no longer fulfill orders after the listed time and all orders must go through Boston Scientific starting October 5, 2020.

For your convenience, here are the Boston Scientific Customer Care contact details that will apply to Varithena starting October 5, 2020:

Boston Scientific Customer Care for Varithena

Please direct all inquiries to:

- Phone: 1.855.971.VEIN (8346)
- Website: www.Varithenaprofessional.com
- Email: VarithenaCustomerCare@bsci.com
- Hours of Operation: Monday through Friday, 8:30 a.m. to 6:00 p.m. Eastern Time

BTG/Biocompatibles, Inc. Varithena Order Cut-off

Until October 1, 2020, we will accept product orders submitted to BTG/Biocompatibles, Inc. or through your Varithena distributor. Timing for when last product orders must be submitted is as follows:

Last order date: Thursday, October 1, 2020

Last order time: 2:30pm Eastern

Legacy BTG Customer Care will no longer fulfill orders after the listed cut off time. Boston Scientific will resume taking orders October 5, 2020.

Purchase Orders and Invoices

Purchase Orders

- Purchase orders will need to be issued to Boston Scientific starting October 5, 2020.
(*This applies only to customers who currently use purchase orders*)

Invoices

- Invoices will come from Boston Scientific after October 5, 2020.
- While you may have received invoices via email from BTG, your first Boston Scientific invoice will be mailed to you. To receive electronic invoices, please follow the directions on your first mailed invoice to choose emailed invoices in the future.

Invoice Payments

- Remit addresses and accounts will also change to Boston Scientific as of October 5, 2020. To make a payment by check you may remit to the location closest to you at:

Boston Scientific Corporation
PO Box 786205
Philadelphia, PA 19178-6205

or

Boston Scientific Corporation
PO Box 951653
Dallas, TX 75395-1653

Contracts

All sales and other customer contracts that you now have with BTG entities will be transferred to Boston Scientific Corporation as the new contracting party, with no need for any action by you. All previously agreed-upon contract terms will be maintained for the duration of the contract unless communicated to separately. As contracts are renewed or amended, they will reflect Boston Scientific contract terms and conditions. Please contact your sales representative if you have any questions regarding current or future contracts.

Complaints

The complaint process will not change.

Customers should use the following contact information to report complaints for Varithena:

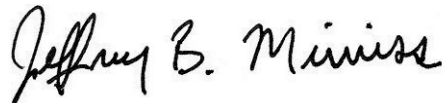
- Adverse Events E-mail: pharmacovigilance@bsci.com
- Product Quality Complaints: FarnhamQuality@bsci.com

Thank you in advance for your attention, flexibility, and consideration as you adopt these process changes at your facility.

We recognize this update comes at a time when you are facing unprecedented challenges. We are focused on providing the highest level of customer service and support during this transition period.

Please share this letter to any colleagues or department that should be informed of these changes.

Sincerely,



Jeff Mirviss
Boston Scientific
EVP and Global President, Peripheral Interventions